

Utah Board of Pardons and Parole



MISSION STATEMENT: The mission of the Utah Board of Pardons and Parole is to render just decisions by balancing victim needs, offender accountability, and public safety with regard to the length of incarceration, parole supervision, termination of sentence, commutation of sentence, and pardons.

KPI	Metric	Status	Trend	Target	Current	Previous	Measured	Definition
1	Timeliness of All Hearing Results		▲	95%	100%	100%	Hearing	Percentage of hearings processed from conducting hearing to entry of result within 30 days or less.
2	Parole Revocation Timeliness		▲	90%	98%	93%	Case	Percentage of cases addressed within the 30 day target time frame for a parole violator to go from in-state custody to first action by the Board addressing the parole violator.
3	Response Time for Correspondence		▼	5	2.95	2.85	Day	Average number of days to respond to correspondence from date of receipt to sending a response.
4	Victim Notification		▼	85%	87%	91%	Person	Percentage of contact made with identified victims pursuant to: UCA 77-27-9.5(3)(a)
5	Hearing Timeliness (<i>Less parole violations</i>)		▲	95%	95%	95%	Case	Average of total hearings conducted pursuant to timeline defined by UAC R671-201
6	Non-hearing Routings Timeliness		▼	100%	98%	99%	Case	Percentage of Non-hearing cases completed within 15 days - measured from receipt to entry of result.

Notes:

- ① Of the 180 hearings, 180 were processed within 30 days, no cases exceeded 30 days providing a 100% success rate toward the target of 95%.
- ② Of 53 cases, 52 were addressed in 30 days, 1 cases was addressed in 31-50 days, no cases exceeded 50 days providing a 98% success rate toward the target of 90%.
- ③ That target was adjusted to five days based on continued success.
- ④ During the last month, 13% of identified victims could not be notified due to a lack of current contact information.
- ⑤ In the reporting month, 5% cases exceeded the Board Rule. The overall average resulted in a 95% success rate for the reporting period.
- ⑥ While most cases can be routed within 10 calendar days, more complex cases require additional time. The 15-day goal to route these cases measures against a target of 100% success.

Trends:

- ▲ Trend is meeting or exceeding target.
- ▼ Trend is **DOWN** from previous reporting period.
- ◀ Trend **continues to recede** away from target.
- ▶ Trend **below target but making progress**.
- △ Trend is at or above 90% of target and **improved over previous reporting period**.
- ▽ Trend is below target **demonstrating limited change** opportunity within circumstances.

Status Ranges

- 90% or greater of target = ■
- less than 90% and greater than 75% of target = ■
- less than 75% of target = ■

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