

### NOTICE REGARDING “VINE”

*VINE (Victim Information and Notification)* is a service which is subscribed to by the State of Utah, through the Utah Commission on Criminal and Juvenile Justice (CCJJ). The Board of Pardons and Parole does not have the ability to modify any information in *VINE*. From time to time, unfortunately, *VINE* misidentifies those victims who have asked for notice; and sometimes mistakenly interprets inmate hearing scheduling, inmate housing assignment changes or inmate transfers as prison releases. The Board can provide victims with information regarding current hearing schedules or potential release dates. For all other *VINE* issues, mistakes or customer service issues, please contact the Utah Office for Victims of Crime, at (801) 238-2360 or toll free at (800) 621-7444..

We apologize for any inconvenience or unnecessary contacts or worry caused by *VINE*. If you are aware of ongoing *VINE* problems, please also contact the Board’s Victim Coordinator or the Board’s Receptionist at (801) 261-6464 and we will be happy to document the problem and forward the information to *VINE* and CCJJ.